



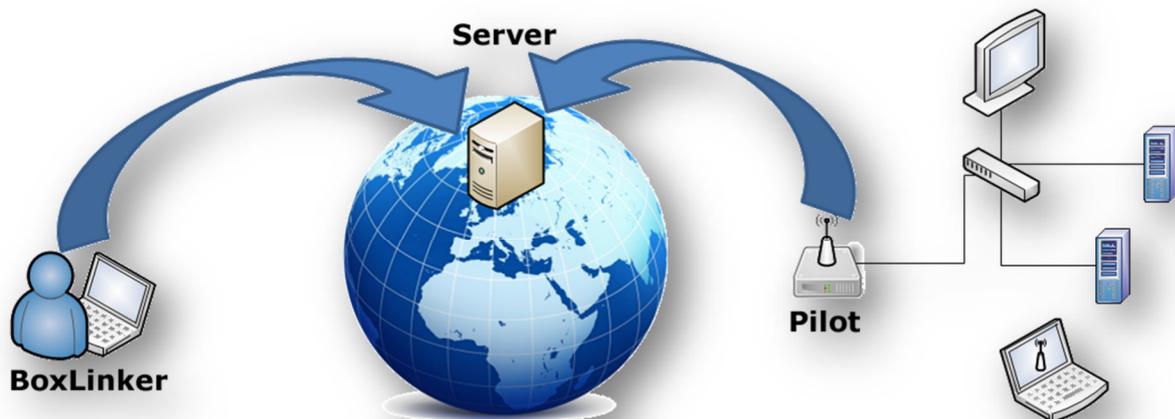
SPRAY-BOOTH LINE

PILOT



TELEASSISTANCE

PILOT is a device developed to allow remote and technical assistance (or Remote Supervision) even at intercontinental distance, to solve and repair any malfunctioning of machines or systems; using Pilot it is possible to save costs and maintenance services in the user structure.



The Teleassistance is a technical support mode that works remotely through interaction with the local user service system.

The supervisor is able to manage independently by sending commands and analyzing the relative system responses, without any local intervention.

This type of Teleassistance can work on systems where this performance has been provided for.

To make Pilot operative it is necessary to have a bidirectional data connection of appropriate capacity.

Evidently, as the Internet is very popular and extremely expansive, it can be used to pass our information from one side of the world to the other, the customer is also exposed to the vulnerability of his/her network because it does not guarantee security. Anyone, with the right skills, could interact, swipe and even destroy the information that is being transmitted.

For this reason, it is necessary to use a Virtual Private Network (VPN): a virtual tunnel where information is protected by everything is outside.

VPN networks use links that guarantee access only to authorized users through encryption systems that ensure that data are not intercepted or used by other unauthorized users.



VPNs adopt protocols that encrypt transit info on virtual network and this prevents security breaches, such as digital identity theft or corrupted messages.

PILOT is the device that, when connected to any machine via LAN cable, makes a direct connection between machines and PC assistance.

It allows you to browse privately and safely even in public Wi-Fi networks.

Ensure **PILOT** works with proprietary VPN protocols and it is an industrial product designed to make safe and flexible connections and, at the same time, it is simple to use even for those who do not have specific training.

Here enclosed the list of the different systems to connect **PILOT** to the customer network through the dedicated Boxlinker software:

1	2	3	4
Ethernet (LAN)	Mobile (GSM / GPRS / 3G / LTE)	Wi-Fi	Analog Modem

SOFTWARE BOXLINKER

The Boxlinker is the software used by the operator to log on all PILOTS to create remote assistance.

The software is FREE and compatible with Windows 7 and above, Mac and Linux (JAVA installation is required).



Pilot in brief:



- Fast and secure VPN connection; IP-Private required to reach your equipment.
- Encrypted communications and activities that are not traced through data encryption and authentication with a certificate
- Simple configurations applicable via web.



- Decreasing of time and costs of intervention



- Teleservice or Remote Assistance directly from your location, with easy configurations applicable via Web.



- AP-Wi-Fi PILOT is useful when the operator is close to the machine, allowing you to connect without opening the power cabinet and limiting the use of cables.



- The firewall does not require any specific configurations. This system is safe thanks to data encryption and authentication by the certificate. All communications are encrypted and activities are not traced. Required IP-Private to reach your equipment.

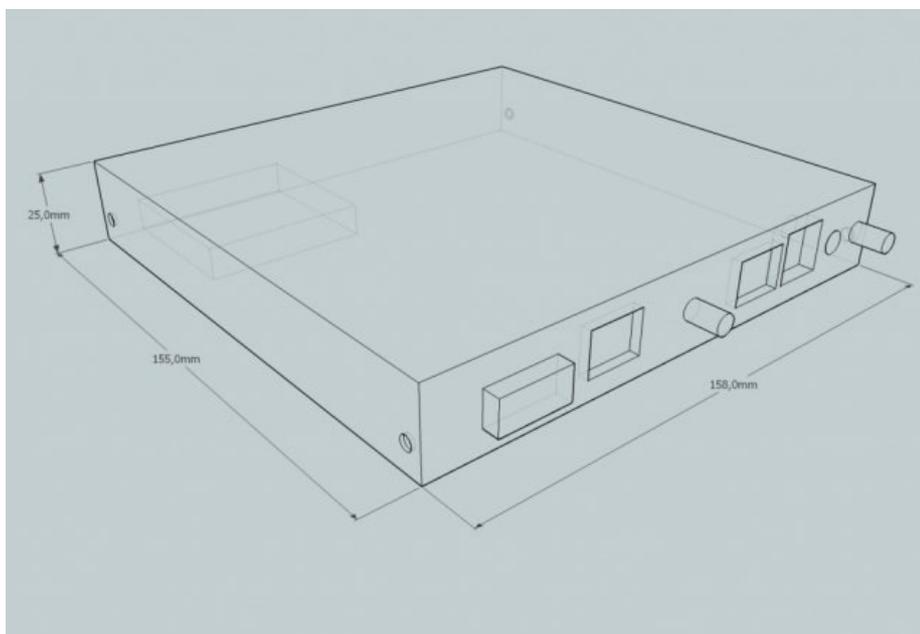


- Solid state components, fanless cooling and easy installation.



Product description:

- Size L155mm x H25mm x W158mm
- Weight 500 gr
- Supply 12V



* The analogic modem is equipped separately, it is connected by USB

Hardware configuration:

Uplink port (WAN connection):

- Ethernet LAN
- WiFi
- 3G/4G
- Traditional analogic modem (point- to-point and for ISP)

Device port (machine connection):

- Ethernet LAN
- WiFi (Access Point connection mode)

Additional features:

- VoIP ready
- Firewall
- Wake on LAN

